

Practice Hours

Monday	8.45 am till 1.00 pm 2.00 pm till 5.30 pm
Tuesday	8.45 am till 1.00 pm 2.00 pm till 7.00 pm
Wednesday	8.45 am till 1.00 pm 2.00 pm till 5.30 pm
Thursday	8.45 am till 1.00 pm 2.00 pm till 7.00 pm
Friday	8.45 am till 1.00 pm 2.00 pm till 5.30 pm
Saturday	8.45 am till 12.30 pm

Emergency service

If you are in pain during surgery hours, please telephone and every effort will be made to see you as soon as possible.

For emergency treatment outside normal surgery hours contact Dentaline on 01634 890300

Alternatively you can also contact NHS Direct on 0845 4647 or www.nhs.direct.nhs.uk

Comment or complaints

Our practice takes all patients' comments seriously. If you wish to comment, make a suggestion or complain, please contact the practice receptionist.

Abusive or violent behaviour

If a patient is abusive or violent to any staff, treatment will be terminated and the police and/or PCT informed.

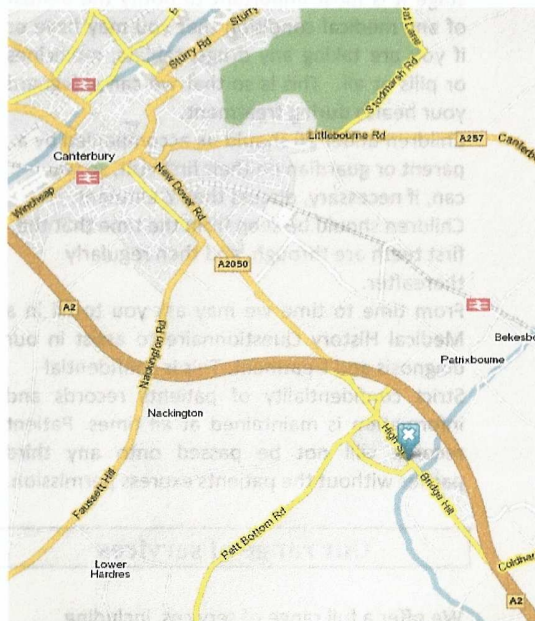
Practice location

We are located on the south side of Canterbury, about 3 miles from the city centre.

Coming from Canterbury, the practice is located on the old A2; follow the signs for Bridge, but do not go onto the Bridge bypass. The practice is on Bridge High Street, on the right hand side. It is No. 78 next door to the bus shelter and the stream.

If approaching from the south, we are on the left hand side, located about 200 yards from the church at the bottom of the hill.

There is usually adequate free parking space on the street outside the practice.



BRIDGE DENTAL PRACTICE



78 High Street
Bridge
Kent
CT4 5LA
Telephone:
01227 831110

George Hamill
BDS (Hons) Lond 1977
LCS RCS Eng 1978

Associates
Karen Leadbetter
BDS Lond 1986

Martin Southon
BDS Lond 1987
LDS RCS Eng 1988

Victoria Wright
BDS Ncle 2002

Practice Information

Welcome to our Practice

At our practice we extend a warm welcome to all our patients. Whether you are new to the practice or an established patient, we hope that this leaflet will answer any questions you may have.

Should you require any further information, please feel free to ask.

We all, both dentist and staff, make every effort to make your visit to the practice as pleasant as possible.

It is our practice philosophy to promote dental health at all times. Therefore we recommend regular check-ups. These will also help keep down the cost of your treatment.

Of course you may already attend regularly, in which case you are probably fully aware of the importance of dental health and your dental appearance.

Appointments

May be made personally or by telephone. If you wish to see a particular dentist, please tell the receptionist when you book. Make a careful note of the date and time of your appointment and bring your appointment card with you.

If you have to cancel an appointment we require, whenever possible, a minimum of 24 hours notice. This enables us to make alternative arrangements – perhaps to see someone in pain. A charge may be levied against your account if appointments are cancelled with less than 24 hours notice.

We always try to see you punctually, but inevitably delays do occur, if we deal with emergencies, or if someone's treatment takes longer than anticipated, so please be patient if you are kept waiting.

Should you need emergency treatment yourself, telephone or call before 10 am if possible, and the receptionist will arrange for you to be seen as soon as possible.

If you are not in pain, please make a routine appointment. Once you are registered as a patient, we will try to make arrangements to see you on a regular basis at appropriate intervals.

Your first visit

This is likely to be primarily for examination and to discuss any treatment that you might require, so you may not have any treatment carried out except for the relief of pain. At this stage it is most important to notify the dentist of any medical condition that you may have or if you are taking any drugs, tablets, medicines or pills at all. This is so that we can safeguard your health during treatment.

Children under 16 should be accompanied by a parent or guardian on their first visit, so we can, if necessary, discuss their treatment.

Children should be seen from the time that the first teeth are through, and then regularly thereafter.

From time to time we may ask you to fill in a Medical History Questionnaire to assist in our diagnosis and treatment. This is confidential. Strict confidentiality of patients records and information is maintained at all times. Patient records will not be passed onto any third parties without the patients express permission.

Our range of services

We offer a full range of services, including cosmetic dentistry and home visits.

Our independent, private scheme is available for adults who would previously have been seen under NHS. This uses higher quality materials and the latest techniques.

Denplan, a capitation/insurance scheme, is available from some of the attending dentists, specifically for those patients who are dentally fit and stable, and suitable for a maintenance based scheme.

NHS treatment is available to some adult patients who are exempt from charges, including those receiving income supports or qualifying for help due to low income.

NHS treatment or private treatment will continue to be available for children.

We have ground floor facilities which are suitable for disabled patients, including those in wheelchairs.

If you are worried about visiting the dentist, we are able to help.

Special services

In addition to routine treatment this practice offers:

An orthodontic service - tooth straightening

Fissure sealing - to prevent tooth decay

Mouthguards - to protect your teeth

Cosmetic dentistry - for a better smile